



KAPLAN KIRSCH ROCKWELL

Amtrak Releases Strategic Guidance and Five Year Financial Plan

10.29.09

Amtrak's Strategic Guidance governs planned service improvements and expansion, including six broad goals to be safer, greener, and healthier and to improve financial performance, customer service, and meet national needs. The Strategic Plan also creates key performance indicators to measure progress toward the stated goals. In concert with the Strategic Plan, the Five Year Financial Plan for FY 2010 – FY 2014 provides detailed financial projections for Amtrak's revenue, operating costs, capital programs, and debt service obligations. Among the specific plans to be accomplished by the end of FY 2014 are to increase ridership by 15 percent, grow ticket revenue by 20 percent, expand service on eight existing state-supported corridors, form two new state partnerships, and improve reliability of service across the railroad.